# PEOPLE WITH DISABILITY AUSTRALIA

## MOUNT ISA AND LOWER GULF COMMUNITIES

## INDIVIDUAL ADVOCACY SERVICE

Do you need help to solve a problem?

* Big change in your life?,
* Are you being discriminated against?,
* Is someone hurting you?,
* Confused?,

How can we help?

We can help you with:

* Giving you information - telling you about your rights and where you can get help;
* mentoring - talking to you about ways you can solve your problem yourself;
* advocacy - working with you to help you solve your problem.

Who can use our service?

Any person with disability who lives in the Mount Isa, Boulia, Camooweal, Cloncurry, Normanton, Karumba, Burketown, Doomadgee, Gregory ( Biddunga), Kajabbi, Dajarra, Urandangi and surrounding properties in the Boulia, Burke, Carpentaria and Cloncurry Shires and Mount Isa City Local Government Area can use our service.

Family members, carers, disability workers and others can also ask us to help a person with disability.

Important things you should know

* We won't do anything for you without asking your first.
* We will keep personal information about you private and confidential. We will only tell your personal information to people who need to know. We will ask you if it is OK first.
* We will not give up until your problem is solved, or we will try and find another avenue for you to try.

Contact us

You can contact us by phone on Monday to Friday between 9am and 5pm.

**Free call**: 1800 422 015

**Telephone typewriter free call**: 1800 422 016

**National Relay Service**: call 1800 555 677 and ask them to call People with Disability Australia for you.

For an interpreter, call the **Translating and Interpreting Service** on 131 450 and ask them to call People with Disability Australia for you.

You can also write to us an ask us to contact you:

**Fax:** 02 9318 1372

**Email**: dris@pwd.org.au

**Mail**: Disability Rights Information Services, People with Disability Australia,

PO Box 666, Strawberry Hills NSW 2012

You can also meet in person with the Mount Isa and Lower Gulf Communities Advocate. Please call us first to make an appointment

About People with Disability Australia (PWD)

PWD is a peak disability rights and advocacy organisation. Most of PWD's members are people with disability and organisation of people with disability. PWD is a non-profit, non-government organisation.

PWD's Individual Advocacy Service is funded by the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs.