

**Annual Report
2011-12**





Mardi Gras

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Copies of this document are available in alternate formats from:

People with Disability Australia Incorporated

Postal Address: PO Box 666 Strawberry Hills NSW 2012
Street Address: Ground Floor, 52 Pitt Street Redfern NSW 2016
Phone: 02 9370 3100
Toll Free: 1800 422 015
Fax: 02 9318 1372
TTY: 02 9318 2138
Toll Free TTY: 1800 422 016
Email: pwd@pwd.org.au
TIS: 13 14 50
NRS: 1800 555 677



DisabiliTEA –
The Hon. Tanya Plibersek MP

About People with Disability Australia

People with Disability Australia Incorporated (PWDA) is a national disability rights and advocacy organisation. We operate within the human rights framework and provide a number of activities, which include individual, group and systemic advocacy, information, education and training.

Individuals with disability and organisations of people with disability are our primary voting membership. We also have a large associate membership of people and organisations committed to the disability rights movement.

We were founded in 1980, in the lead up to the International Year of Disabled Persons (1981), to provide people with disability with a voice of our own. We have a fundamental commitment to self-help and self-representation for people with disability, by people with disability.

We have a cross-disability focus – membership is open to people with all types of disability. Our services are also available to people with all types of disability and their associates.

We are governed by a Board of Directors, drawn from across Australia, all of whom are people with disability. We employ a professional staff to manage the organisation and operate our various projects. A majority of our staff members are also people with disability.

We are part of an international network of disabled people's organisations through Disabled Peoples International.

We are a non-political, non-profit, non-governmental organisation incorporated under the Associations Incorporation Act 1984 (NSW).

Our activities are supported by substantial grants of financial assistance from the Commonwealth and New South Wales Governments, as well as a growing number of local governments, corporate and individual donors. This financial assistance is acknowledged with great appreciation.

Vision, Purpose and Values

Our vision – what we are trying to achieve

We have a vision of a socially just, accessible, and inclusive community, in which the human rights, citizenship, contribution, potential and

diversity of all people with disability are recognised, respected and celebrated.

Our purpose – how we will achieve our vision

Our purpose is to be a leading disability rights, advocacy and representative organisation of and for all people with disability, which strives for the realisation of our vision of a socially just, accessible, and inclusive community.

Our values – what we believe

We believe that people with disability, irrespective of our age, gender, cultural or linguistic background, religious beliefs, geographic location, sexuality, or the nature, origin, or degree of our disability:

- have a right to life, and to bodily integrity;
- are entitled to a decent standard of living, an adequate income, and to lead active and satisfying lives;
- are people first, with human, legal, and service user rights that must be recognised and respected;
- are entitled to the full enjoyment of our citizenship rights and responsibilities;
- are entitled to live free from prejudice, discrimination and vilification;
- are entitled to social support and adjustments as a right, and not as the result of pity, charity or the exercise of social control;
- contribute substantially to the intellectual, cultural, economic and social diversity and well-being of our community;
- possess many skills and abilities, and have enormous potential for life-long growth and development;
- are entitled to live in, and be a part of, the diversity of the community;
- have the right to participate in the formulation of those policies and programs that affect our lives; and
- must be empowered to exercise our rights and responsibilities, without fear of retribution.

President's Report

At this critical time in the disability sector, it seems fitting that PWDA, Australia's leading human rights and advocacy organisation, is experiencing change. Indeed, in reflecting on the past twelve months, I am led to conclude that this has been one of the most significant years in the history of PWDA. We've celebrated some great achievements in our advocacy, in particular around boarding house reform and the National Disability Insurance Scheme (NDIS); and we have seen huge shifts in PWDA's organisational structure, following the loss of the CRRS and Hotline Tender.

We commenced the year on a high, with the celebration of PWDA's 30th Anniversary at our "Past, Present and Future" Members' Event, which was an extremely enjoyable evening celebrating PWDA's history of fierce and fearless advocacy. Guest speakers on the evening included Disability Discrimination Commissioner & PWDA Life Member Graham Innes, Parliamentary Secretary for Disabilities the Hon Senator Jan McLucas, Chair of UN Committee on the Rights of Persons with Disabilities Prof Ron McCallum AO, and PWDA Founding & Life Member Ms Joan Hume.

This year also saw PWDA lead the way in advocating for the rights of people with disability to live in the community, with the growth and development of the national Shut In Campaign. PWDA has taken the lead on this campaign for some years, bringing members of the disability sector from around Australia to take action towards our common aim of closing all institutions which congregate people with disability and advocate for adequate community housing options, in line with Article 19 of the United Nations Convention on the Rights of Persons with Disabilities (CRPD).

It was also great to see PWDA harnessing the power of the media this year in our boarding house reform work, which eventually led to the closure of a particularly disgraceful boarding house in country NSW. Significant and consistent media coverage by Sydney Morning Herald journalist Adele Horin, added strength to the Sector's advocacy for change for people with disability living in this boarding house, and for broader sector reform. Adele Horin's work on this coverage was acknowledged with her

being awarded the 2011 Australia Human Rights Commission's Human Rights, Print and Online Media Award.

It has also been a positive year for collaborations within the disability advocacy sector, and I have been proud to have participated in a number of conferences which have sought to improve sector collaboration. These include travelling to Durban, South Africa, for the Disabled Peoples' International (DPI) 8th World Congress in October last year, and taking part in the Disability Advocacy Network Australia (DANA) Conference in May of this year. We have also joined other leaders in the sector to call for a robust and sustainable rights based NDIS, taking part in rallies in Canberra and Sydney to encourage the government to make firm commitments on this. We were very pleased to receive joint funding with the Australia Federation of Disability Organisations (AFDO) to run a series of consultations with people with disability on what the NDIS should look like. These consultations will take place over 2012-13, and should put people with disability at the forefront of the design of the NDIS. PWDA also came out strongly in the media on the NDIS during crucial COAG discussions.

This has also been a productive year for the Board which was highlighted by work to develop ways that we might improve our engagement with PWDA members and ensure a continued growth of membership into the future. A detailed project business case was developed followed by a dedicated issue of PWDA Link Up and a Discussion Paper. Following this a series of online and call based consultations were held culminating in a consultation feedback report discussed at a face to face members event in September. A positive package of proposals and constitutional amendments were produced which will be considered at the AGM. The Executive has also focussed on governance with new systems for ensuring we are transparent and accountable. I would like to acknowledge work in these areas by PWDA's Secretary Craig Wallace and through the Governance and Membership PAG convened by Heidi Forrest.

Finally, after all this success, it was with great sadness this year that PWDA ended our operation of the National Disability Abuse and Neglect Hotline (the Hotline) and the National Disability Complaints Resolution and Referral Service (CRRS). In May PWDA learned we were unsuccessful in renewing the tender to operate the Hotline and CRRS, and as such many dedicated PWDA staff lost their positions. I would like to again personally thank all those staff who have worked so tirelessly to operate these essentials service over the past 11 years, as well as acknowledging the work of PWDA's leaders and managers who helped to manage a difficult transition which had implications across the organisation.

Looking ahead, we can see these successes and losses will shape the way in which PWDA will go about our work, and I am confident that whatever the future holds PWDA will continue to be a strong, fearless and overachieving organisation, fighting for a socially just, accessible, and inclusive community.

 **J M Daisley**

Jan Daisley
President

Board of Director's

Jan Daisley, President
Appointed April 2010

Heidi Forrest, Vice President
Appointed February 2012

Faye Druett, Treasurer
Appointed February 2012

Craig Wallace, Secretary
Appointed February 2012

Irene McMinn, Director
Appointed November 2010

Mary-Anne Bath, Director
Appointed November 2010

Peter Cassar, Director
Appointed November 2010

Willie Prince, Director
Appointed November 2010

Sheila King, Director
Appointed November 2010

Joe Mannix, Director
Resigned September 2011

Robert Zoa Manga, Director
Resigned May 2012



Kim Walker Farewell
– Redfern Town Hall



DisabiliTEA –
Lesley



PWDA
City to Surf team



PWDA
City to Surf team

Executive Directors, Leadership Team Report

As reflected by our President, Jan Daisley, it has been a time of challenges and change, highs and lows at PWDA during the past year. Nevertheless PWDA continued to consolidate its role as a cross-disability peak and advocacy body in the work we undertook and the achievements we made in 2011-2012 across the national disability agenda. We would like to acknowledge and thank our funders, Families, Housing, Community Services and Indigenous Affairs (FaHCSIA), NSW Family and Community Services, Ageing, Disability and Homecare (ADHC), Australian Human Rights Commission (AHRC), NSW Department of Corrective Services, UTS Shopfront and Alan Lippert at More than Human for their contribution in undertaking the design and graphics for the Annual Report, and other sponsors whose financial support makes this work possible.

Following the 30th Anniversary celebrations of PWDA, another key highlight of the early part of the year was our attendance at the DPI World Assembly in South Africa in October 2011. As a joint delegation with AFDO, PWDA staff and Board funded by AHRC, and self-funded member Lesley Jarman attended this event. We presented two papers on PWDA's devolution work and the right of people with disability to live in the community. Another presentation was given on HIV prevention for people with disability. Both papers were well received and debated.

Despite the closure of PWDA's Training Unit in 2011 we have continued to successfully tender for funding to continue this work and continue the delivery of rights based information, education and training to people with disability. In November 2011, PWDA was funded by ADHC to deliver a series of workshops on "Sexuality and Human Rights" to staff and 180 residents of Licensed Boarding Houses in the Metro South region of Sydney. The opportunity to deliver this training not only resulted in positive outcomes for residents but also has also enhanced PWDA's advocacy relationship with residents.

The ongoing work that PWDA has been doing with regard to issues of violence and abuse experienced by women with disability was recognised when on 24 October 2011, the Hon Kate Ellis MP, Minister for

Women and Minister for Employment Participation visited PWDA to announce our success in receiving funding under the Federal Government's Community Action Grants to prevent violence against women. PWDA is currently working on this project in collaboration with the NSW Council for Intellectual Disability and Dr Sally Robinson from Griffith University.

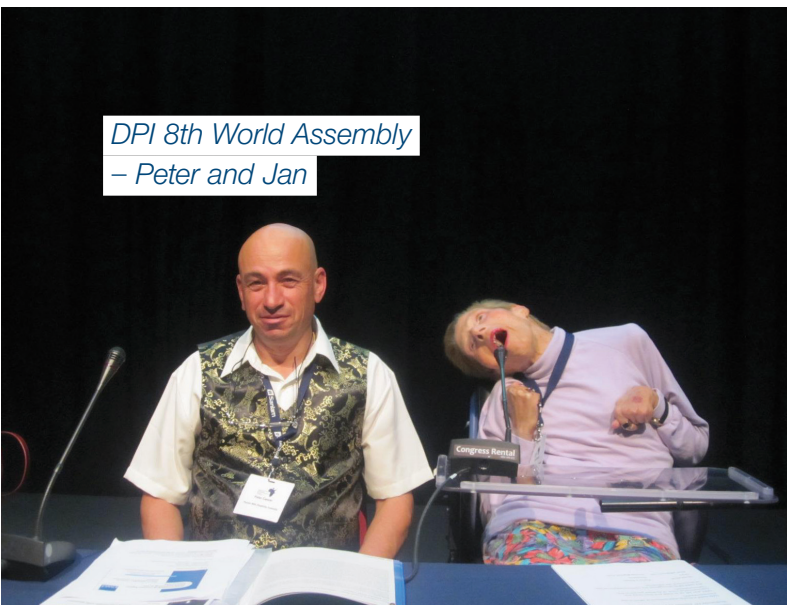
The collaboration between the individual advocacy and systemic advocacy team continues following the successes of last year that resulted in the removal of 46 people with disability from alleged circumstances of abuse as residents of a licensed boarding house and our work to promote boarding house reform in NSW continues. This includes lobbying for changes to legislation, policy and practice frameworks that govern these forms of accommodation. In response to the work that the PWDA team and others have done to highlight the problems facing people with disability in the boarding house sector, the State government have proposed new legislation, the Boarding Houses Bill 2012 that aims to improve residents' rights and regulate the sector. Following the release of the Draft Exposure paper we held community consultations and lodged a submission to address what we perceived as inadequacies in the Bill which grants tenancy rights and other changes to the low cost accommodation sector.

Our experiences and engagement in the Licensed Boarding House sector and in particular the advocacy work on licensed boarding house closures has also created the opportunity to be involved as research partners with the University of Western Sydney and UnitingCare Disability that is exploring people's experiences after leaving boarding houses. We act as a conduit between the researchers and possible participants, as well as bringing expertise gained through the Boarding House Advocacy Project.

PWDA has also continued to take a leading role in monitoring the efforts of the various governments in Australia to make changes necessary to meet our obligations under the United Nations Convention on the Rights of Persons with Disabilities (CRPD). The NGO CRPD Shadow Report was finalised in 2012 by the NGP Project Group, a group



*PWDA Secretary,
Craig Wallace
campaigning on NDIS*



*DPI 8th World Assembly
– Peter and Jan*



*DPI 8th World Assembly
– Sam, Jan and Lesley*



*Samantha French, Peter Cassar
and Jan Daisley presenting at
DPI 8th World Assembly*

made up of disability representative, advocacy and legal organisations and other key human rights groups, and is supported by DLA Piper, an international law firm.

PWDA has also been engaged in new initiatives intended to support and develop the national advocacy sector and during 2011 we were invited to participate on the FaHCSIA quality assurance reference group in the development of the new Disability Advocacy Standards which all advocacy organisations funded under the NDAP will have to adhere to from July 2012. In preparation for this process PWDA has also been a member of the Quality Improvement Partnership (QIP), an alliance of advocacy organisations in NSW, Victoria and Tasmania who have been working together to prepare their organisations for the accreditation process. We are planning for the external audit process for PWDA to begin in October 2012 and be successfully concluded by the end of the year.

Our social media engagement has also continued to grow on a daily basis, and has increased our engagement with followers and supporters. PWDA is also regularly contacted by the media for comment and information that reflects the role PWDA plays as a leading disability rights organisation.

We have held a number of successful events and other forums that have highlighted our advocacy work on key topics such as the right to live in the community (see Shut-In Campaign) and the right to control and have access to the supports that all people with disability are entitled to. We continue to promote PWDA and the disability rights movement at annual public events such as the Mardi Gras and the annual Sydney City to Surf event.

Thus despite the impact that the loss of the tender for PWDA to continue operation of the National Disability Abuse and Neglect Hotline and Complaint Referral and Resolution Service, which in resulted significant staff changes through redundancies and the loss of valued colleagues and their expertise, we have still continued to provide effective advocacy on a range of issues affecting people with disability at the state and national level. That could not be

achieved without the valued work and commitment of all staff at PWD, the Board and our members.

We would also like this opportunity to wish Hotline and CRRS staff every success post redundancy in their careers beyond PWDA. The significant changes in PWDA's operations and income has also seen a change in the leadership model at PWDA, and we would like to thanks the Board and colleagues in the DPO and human rights sectors for their support during the change. We would also like to thank the Board for the opportunity for us to experience this innovative leadership model over the last three years.

**Therese Sands, Michael Bleasdale
and Matthew Bowden**
Executive Directors, Leadership Team



*Leadership Team, Therese
Sands, Michael Bleasdale and
Matthew Bowden with PWDA
President Jan Daisley*

Key Activities and Achievements

Engaging with the Community

PWDA continued to engage our members and the community to raise awareness of issues facing people with disability in Australia and encourage people to take action to create positive social change. Some examples include:

Social Media Engagement

PWDA's Social Media presence has continued to grow over 2011-2012, with an increasingly active and engaged group of Facebook and Twitter followers.

Our Facebook page has increased to 2,028 "likes" at June 2012 (an increase of 609 people from June 2011), with a marked and consistent growth in engagement via re-posting PWDA stories and posting comments. PWDA's Facebook profile has also experienced a rapid increase in Friends over the past year, partly thanks to PWDA's targeted campaign to invite new individuals and organisations to link up to profile. As a result, PWDA's profile ended with 1,647 Facebook Friends in June 2012. This number continues to grow on a daily basis.

PWDA has also significantly increased its group of Twitter followers over the past year, with 3,608 followers at the end of June 2012. This increase is representative of our persistent and ongoing engagement with our followers, our cross promotion of Twitter on Facebook and the PWDA website, and our targeted mix of news stories, invitations to consultations, and notifications of upcoming events.

PWDA's 30th Anniversary Event

On Saturday 16 July 2011, PWDA members, guests and staff came together at the Mercure Hotel in Sydney NSW to celebrate PWD's 30th Anniversary Celebration: Past, Present and Future. Guest speakers included Disability Discrimination Commissioner & PWDA Life Member, Graeme Innes AM; Parliamentary Secretary for Disabilities the Hon Senator Jan McLucas, Chair of UN Committee on the Rights of Persons with Disabilities Emeritus Professor Ron McCallum AO, and PWDA Founding & Life Member Ms Joan Hume. The event was very well attended and PWDA is looking forward to holding our next big event in 2016.

PWDA forum: Institutions and Living in the Community

Directly prior to PWDA's Annual General Meeting in November 2011, PWDA hosted an information evening on the topic of Institutions and Living in the Community. At the event, staff and board members reported back to attendees on PWDA's recent work on advocating for the closure of institutions and for people with disability to be supported to live in the community. Discussion was lively and as always included significant audience input.

Rally for an NDIS

On 30 April 2011 PWDA joined disability advocates from around Australia to gather on Northbourne Ave in Canberra to join the call for a comprehensive NDIS in Australia. The gathering coincided with the national rally *Make It Real: NDIS 2012* which took place around Australia and was the biggest rally of people with disability ever seen in this country.

"We call on governments to work with people with disabilities, to develop and implement a Scheme that is fair, fully funded and entitles people with disabilities across Australia to the individualised supports and services necessary to our well-being," said Craig Wallace, PWDA Secretary, in a media release issued jointly by Disability Advocacy Network Australia (DANA) and PWDA.

The Canberra rally was a great success, with an article and photo from the event appearing in The Canberra Times.

Mardi Gras 2012

Despite substantial rain, PWDA presented a fantastic entry at the 2012 Mardi Gras, which took place on Saturday 4 February 2012. PWDA's entry raised disability as a key issue in the gender rights debate, and participants carried this message proudly as they marched through Sydney's CBD.

PWDA had over 50 people in the entry this year, which included PWDA staff and members, representatives from the Cerebral Palsy Alliance and the Intellectual Disability Rights Service (IDRS). PWDA also proudly carried the banner from Touching Base, an organisation which links sex workers with people with disability.

Media Engagement

PWDA continued to go from strength to strength with our media engagement, being called on to comment on most of the major stories affecting the disability sector over 2011-12. In particular, PWDA has been called on repeatedly to comment on stories on boarding house reform, the NDIS, and the Disability Support Pension (DSP), and spokespeople from PWDA have appeared in a variety of media, including television, radio, print and online.

The National Shut-In Campaign

The National Shut-In Campaign was officially launched on 3 December 2011, coinciding with International Day of People with Disability. The Shut-In Campaign has a very simple, yet critical human rights message – people with disability have a right to live and be included in the community. This is a right enshrined in the United Nations Convention on the Rights of Persons with Disabilities (CRPD).

To mark the launch of the Campaign, the Shut-In Committee, led by PWDA, published a Shut-In Bulletin, containing reports from around the country on the state of institutions, future plans for devolution, and worrying trends in redevelopments of institutions and other congregate forms of accommodation. The Shut In Campaign has also launched a powerful new Vodcast, which shows Mr John Le Breton, CEO Greystanes Disability Services, discussing why he is opposed to institutional living and the redevelopment of institutions. This Vodcast joins three previous Vodcasts produced by PWDA for the Shut In Campaign, which feature former residents of institutions who have successfully moved into the community.

Prior to the official launch of the campaign, the Shut In Committee released its comprehensive 'Position Statement on Housing and Support for People with Disability', which is based on the rights contained in the UN Convention on the rights of Persons with Disabilities (CRPD). This Statement has since been used to inform governments of their responsibilities under the CRPD as it relates to housing, including advocating for an end to segregated accommodation and congregate care facilities.

Over the past year PWDA has made several presentations on the Shut-In Campaign at national and international levels, including a presentation at the Disabled Persons' International (DPI) World Conference in Durban, South Africa in October 2011, a presentation at the launch of Inclusion Australia in February 2012, and hosting a Shut-In seminar at the Disability Advocacy Network Australia Congress in May 2012.

The Shut-In Campaign continues to gain momentum, with over 160 individual and organisational endorsements. We look forward to continuing our work with this Campaign. Details of the Shut-In Campaign can be found on its website: www.shutin.org.au

Boarding House Reform

PWDA has continued to lead the sector in advocating for reform of the Licensed Boarding House sector in NSW, with a number of key achievements over the past 12 months bringing this once hidden sector into the spotlight.

Grand Western Lodge

PWDA's individual advocacy and systemic advocacy teams worked collaboratively over 2011 to respond to significant allegations of resident abuse at Grand Western Lodge, a licensed boarding house in NSW, that was brought to our attention in 2010. Our advocacy resulted in an Ombudsman's review of the ADHC's monitoring of the licensed boarding house, a disability discrimination complaint lodged in the AHRC and finally collaborative action between ADHC, the NSW Trustee and Guardian, the Guardianship Tribunal and the NSW Police to remove all 45 residents from Grand Western Lodge to places of safety in August 2011. PWDA is now working with those former residents to ensure they settle successfully into the community.

Ongoing advocacy for boarding house reform

PWDA has continued to lead the sector in lobbying reform of the licensed boarding house sector, including the review of the out-dated legislative, policy and practice frameworks which govern these forms of accommodation. This advocacy has involved meetings and correspondence with the NSW Minister for Disability as well as other

key members of Parliament, senior executives of ADHC and other sector stakeholders, including NSW Ombudsman, NSW Trustee and Guardian, the Tenants Union of NSW, Public Interest Advocacy Centre, and the Coalition for Appropriate Supported Accommodation. PWDA has also continued its active role in the ADHC Boarding House Expert Advisory Group

Into the community: Leaving a licensed boarding house research project

In 2012 PWDA expanded its boarding house advocacy work into the field of research, teaming up with Dr Gabrielle Drake from the University of Western Sydney School of Social Sciences and Psychology and UnitingCare Disability to carry out "Into the community: Leaving a licensed boarding house research project".

This research project will explore the processes, supports and outcomes for people transitioning from living in a licensed boarding house to alternative accommodation, and will look at different models and approaches to support the transition process and the outcomes and changes to people's quality of life after leaving a licensed boarding house. People who have left licensed boarding houses will play an integral part in the research. It is expected that this research will eventually inform future boarding house closures and how people are supported to transition to alternative accommodation.

This project is already showing great promise and we shall continue with this partnership into 2012-13.

Preventing violence against women

For many years, PWDA has undertaken advocacy and research initiatives to address the high incidence of violence against women with disability. This year, PWDA welcomed increasing government and non-government commitment to the inclusion of women with disability in mainstream domestic violence prevention and response initiatives.

PWDA becomes a White Ribbon Community Partner

In November 2011, PWDA signed a Memorandum of Understanding (MOU) with the White Ribbon Foundation to become an official Community Partner of White Ribbon. White Ribbon Australia is the national campaign to stop violence against women and, through primary prevention initiatives and an annual campaign, works to change the attitudes and behaviours that lead to men's violence against women.

The partnership between PWDA and White Ribbon Australia will provide greater opportunities for both organisations to work on projects and initiatives that aim to reduce the incidence of violence against women with disability.

PWDA awarded Community Action Grant to prevent violence against women

On 24 October 2011, the Hon Kate Ellis MP, Minister for Women and Minister for Employment Participation visited PWDA to announce our success in receiving funding under the Federal Government's Community Action Grants to prevent violence against women. The funding announcement was also made in the presence of the Hon Tanya Plibersek MP, Federal Member for Sydney and Minister for Social Inclusion.

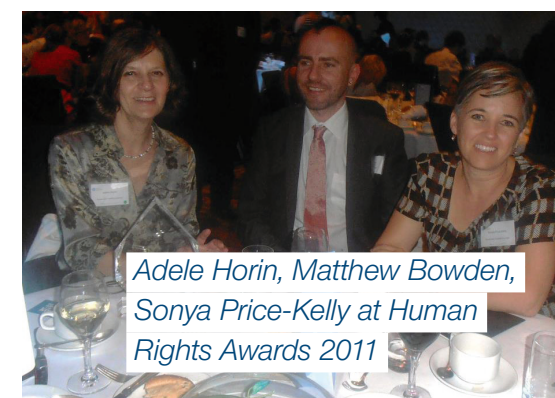
The funding has enabled PWDA to embark on a two-year project to research, develop and design a training package on domestic violence aimed at women with intellectual disability, staff who work with women with intellectual disability, Advocates and Domestic Violence workers. The training package aims to increase awareness and provide guidance on prevention and effective response to



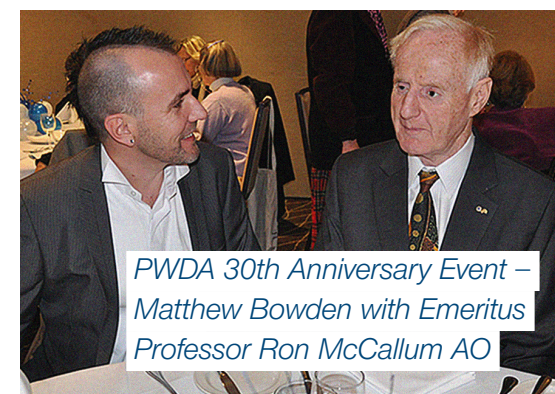
PWD's DisabiliTEA Event
– August '11



PWDA 30th Anniversary Event –
PWDA President Jan Daisley with
Senator the Hon Jan McLucas



Adele Horin, Matthew Bowden,
Sonya Price-Kelly at Human
Rights Awards 2011



PWDA 30th Anniversary Event –
Matthew Bowden with Emeritus
Professor Ron McCallum AO



PWDA 30th Anniversary Event –
Therese Sands with Senator the
Hon Jan McLucas, Parliamentary
Secretary for Disabilities and Carers



PWDA 30th Anniversary Event –
Sonya Price-Kelly, Heidi Forrest,
Jan Daisley and Samantha French



PWDA 30th Anniversary Event 2011

domestic violence experienced by women with intellectual disability.

PWDA is currently working on this project in collaboration with the NSW Council for Intellectual Disability and Dr Sally Robinson from Griffith University.

Action on UN Convention on Rights of Persons with Disabilities (CRPD)

Non-Government CPRD Shadow Report Project Group

PWDA took a lead role in establishing the NGO CRPD Shadow Report Project Group and has worked collaboratively with project partners to conduct national consultations with disability representative, advocacy and legal organisations on the situation of people with disability in Australia. This project is critical to monitoring and reporting on CRPD implementation in Australia.

In June 2012 the Civil Society Shadow Report on the CRPD was launched. This critically important report presents the perspective of people with disability in relation to Australia's compliance with its obligations under the CRPD and will continue to be used as a key advocacy tool to promote and advance the rights of all people with disability. For more information on this project refer to <http://www.disabilityrightsnow.org.au>

Rights Enabled: Realising Human Rights for Persons with Disability

Following approval of a grant under the Attorney General's Department 'Human Rights Education Grant Scheme', in early 2011, PWDA partnered with Queensland Advocacy Incorporated (QAI), the Australian Centre for Disability Law (previously known as the Disability Discrimination Legal Centre NSW) and the AHRC to develop and deliver key modules of a professional development curriculum for disability advocates on making complaints under the CRPD.

Three one-day workshops were delivered for disability advocates called 'Rights Enabled: Realising Human Rights for Persons with Disability' between February 2011 and March 2012. The workshops incorporated the following core components:

- Introduction to human rights and the United Nations system
- Using human rights mechanisms for advocacy
- Making CRPD complaints to the Australian Human Rights Commission
- Making CRPD complaints to the United Nations CRPD Committee

The aim of the workshops were to assist disability advocates to understand the human rights system and how to use it, with a particular emphasis on making complaints under the CRPD to the AHRC or to the United Nations CRPD Committee. Course materials used in these workshops are available on PWDA's website.

DPO representation

PWDA's active engagement as a Disabled Persons Organisation (DPO) promoting the voice of people with disability has continued throughout 2011-12 with our participation on a number of key events and activities.

Disabled Peoples' International (DPI) Regional Assembly

In August 2011, PWDA attended the DPI regional Assembly held in New Delhi, India. Highlights of this event included PWDA assisting in facilitating the first Asia Pacific meeting of Commonwealth Peoples Forum and being selected to join Asia Pacific's DPO United Preparatory Committee.

Another significant outcome of PWDA's representation at this regional Assembly was our participation and active contribution to the drafting committee developing the Delhi Declaration for New Asia Pacific Decade on Persons with Disability 2013-2022.

Disabled Peoples' International (DPI) World Assembly

As detailed elsewhere in this report PWDA representatives attended the DPI World Assembly held in Durban, South Africa in October 2011 which included delivering two presentations and attending the 1st world meeting for Commonwealth Disabled Persons Forum.

United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP) Stakeholder Meeting on New Decade

PWDA was represented in Bangkok, Thailand in December 2011 at the UNESCAP Stakeholder meeting on the New Decade, where we attended the first meeting of DPO United with Special Rapporteur on Disability of the Commission for Social Development, Mr Shuaib Chalklen. At this event PWDA was invited by the Chair of the UNESCAP Stakeholder meeting to deliver an intervention on role of DPOs in New Decade and drafting of the 'Incheon Strategy to Make the Right Real for Persons with Disabilities in Asia and the Pacific'.

This outcome document is expected to serve as the regional action framework for the implementation of a new decade to promote the rights of persons with disabilities, 2013-2022. The development of the draft Incheon Strategy is derived from lessons learnt through the implementation of two consecutive Asian and Pacific Decades of Disabled Persons, 1993-2002 and 2003-2012, as well as the adoption by the United Nations in 2006 of the CRPD. Input from DPOs as well as other key stakeholders has greatly benefited the development of this Strategy and its future implementation.

Pacific Disability Forum (PDF) DPO Funds Committee

PWDA continues to contribute to the administration oversight of the PDF DPO Fund. The purpose of the Pacific DPO Fund, which receives funding from the Australian Agency for International Development (AusAID), is to improve the lives of persons with disabilities by supporting the organisational development and project work of DPOs.

PWDA has supported the establishment and administration of the Fund through active participation in the PDF and is one of three elected members from the PDF on the Funds Committee. The Fund Committee met in Fiji in January 2012 to review and evaluate the outcomes of the the 2nd Funding Round and assess applications received in the 3rd funding round.

UNESCAP High Level Intergovernmental meeting on New Decade

In 12-16 March 2012, PWDA attended the UNESCAP High Level Intergovernmental meeting on New Decade in Bangkok, Thailand. Key highlights included PWDA's invitation to participate in the Civil Society Organisation (CSO) Committee representing DPI which was established for negotiations on New Decade; participation at the 2nd meeting of DPO United; participation in drafting CSO input into the Incheon Strategy; meeting with Korean representatives on the establishment of a Multi Donor Fund for New Decade drawing on our administration and management experience as members of the Pacific Funds DPO Funds Committee.

Collaborating on State and National Research

Disability Inclusive Research Collaboration Conference – Research Rights: Disability Inclusion Change

On 13–14 June 2012, PWDA joined people with disability, academics, organisations representing people with disability and interested individuals to attend a conference on inclusive research practices.

PWDA played a key role in the development and organisation of the Research Rights: Disability Inclusion Change Conference held at the University of Sydney. The conference was convened after the University of Sydney, University of NSW and Griffith University (Queensland) were successful in obtaining a grant from FaHCSIA under the National Disability Conference Initiative. PWDA was invited to chair a steering committee of organisations of and for people with disability, and universities and research centres.

The two day event was well-attended, and attracted guests from the UK, Vietnam and Papua New Guinea, and was opened by The Honourable Jan McLucas, Parliamentary Secretary for Disabilities and Carers and Emeritus Professor Ron McCallum AO.

The conference brought together local and international researchers, policy-makers and advocates to workshop inclusive and participatory research practices and methodologies. Participants

gained first-hand insight into the challenges encountered by activists and researchers in developing countries in Southeast Asia and the Pacific in undertaking research and translating this into real, practical projects that are both driven by people with disability for people with disability and are built upon a strong, rights-based framework. Many keynote speakers and workshop sessions were held by researchers with disability or a team of presenters where people with disability were co-researchers, demonstrating first-hand how research designs, practices and methodologies can be inclusive and driven by people with disability who bring their own unique, 'insider' perspective to research on disability issues.

Disability Advocacy Competency Project

A significant achievement this year was the accreditation of a new competency-based qualification, the Certificate IV in Disability Advocacy. This project started in 2010, when the Disability Advocacy Resource Unit (DARU) in Victoria contracted PWDA to research options for delivering training to the Advocacy sector in Victoria. The research involved speaking to people in the sector across the country, and reviewing how similar training is rolled out overseas. The resulting options paper identified the lack of a competency-based qualification suitable to skill up Disability Advocates, and recommended that a new qualification be developed. The accreditation of this new qualification represents the culmination of the collaborative work done by DARU and PWDA, with the assistance of a very supportive steering committee. Further opportunities will be explored to develop a comprehensive delivery strategy, and to pilot the new qualification in Victoria.

Two Carer Project

In early 2012 PWDA in collaboration with the University of New South Wales' (UNSW) Social Policy Research Centre completed a project for NSW Family and Community Services – Ageing, Disability and Home Care (ADHC), developing guidelines for services to determine when two carers may be required in a support situation, as well as an accompanying training package.

Individual Advocacy

People with disability remain among the most disadvantaged and marginalised members of our community. They are frequently subject to discrimination, abuse and neglect. PWDA has a fundamental role in responding to this vulnerability and disadvantage through its advocacy functions. Our individual and group advocacy functions aim to promote and protect the rights of individuals and groups of people with disability and ensure that their needs are met. Our systemic advocacy function aims to achieve fundamental positive change to social structures and processes that result in the marginalisation and disadvantage, exclusion, neglect and abuse of people with disability.

Individual and group advocacy

Despite the changes at PWDA during the past year 2011-12 has seen the continuance of PWDA's individual and group advocacy work in both New South Wales (NSW) and certain areas of Queensland (QLD) as funded by the FaHCSIA National Disability Advocacy Program (NDAP).

In the past year the team have successfully achieved their targets and provided:

- over 1280 instances of intensive short term, issue-based individual and group advocacy and disability rights-related information, advice and referral services to people with disability and their associates through the Disability Rights Information Service (DRIS) based in Redfern;
- advocacy and mentoring support to many individuals and groups of people with disability and their associates with rights-related problems, building their self-advocacy skills and personal capacity to resolve complaints and have their needs met; and
- Intensive short-term, issue-based individual and group advocacy support to people with disability dealing with over 1578 serious rights-related issues.

Advocacy Information Presentations

PWDA advocates frequently respond to requests from groups of people with disability, community organisations, universities, TAFE

colleges and disability service providers for presentation on disability rights and advocacy. Throughout 2011-12 these information and training sessions were provided to over 3567 participants across NSW and Queensland.

Boarding House Advocacy Project

PWDA is also funded by the ADHC to provide independent individual and group advocacy assistance to residents of licensed boarding houses in NSW. Our role is to promote and protect residents' legal, consumer and human rights; to ensure that residents have access to health, allied health and community services; to support resident participation and decision-making in transition to new living arrangements and to provide an independent source of information to residents in their interactions with government agencies and service providers.

During 2011-12 PWDA provided intensive individual advocacy support to 286 residents. Group advocacy was provided to more than 265 residents through our input at interagency meetings; work around closures and through our participation in case conferences. 121 instances of information and/or advice were provided to residents during outreach and closure visits. In addition we were able to finalise our work supporting 97 residents who were relocated in the period due to the closure of the following licensed boarding houses: Grand Western Lodge, The Eldon, and Sandalwood. All residents are now happily living in other supported accommodation settings in the area of their choice.

IDEAS Brokerage

PWDA continued to receive advocacy brokerage funding through IDEAS to provide additional advocacy services to Aboriginal people with disability residing in the Sutherland Shire area. The advocate is currently providing advocacy on housing and homelessness, disability support and financial issues, in addition to providing information and advice during weekly surgeries at the community centre.

National Disability Advocacy Program Quality Assurance

During 2011 PWDA was invited to participate on the FaHCSIA quality assurance reference group in the development of the new Disability Advocacy Standards which all advocacy organisations funded under the NDAP will have to adhere to from July 2012. All advocacy organisations will be required to undertake an external certification process of compliance against the Standards and accreditation has to be achieved by November 2013.

In preparation for this process PWDA has also been a member of the Quality Improvement Partnership(QIP) an alliance of advocacy organisations in NSW, Victoria and Tasmania who have been working together to prepare their organisations for the accreditation process. We engaged with Speak Out Tasmania to conduct peer assessments of our respective policies and procedures, in addition to conducting a self-assessment against the new Advocacy Standards. In May 2012 we also attended Quality Assurance training arranged by FaHCSIA. We are planning for the audit process to begin in October 2012 and be successfully concluded by the end of the year.

National Disability Abuse and Neglect Hotline (Hotline) and the Complaints Resolution and Referral Service (CRRS)

In 2011-2012, PWDA continued to operate the National Disability Abuse and Neglect Hotline (Hotline) and the Complaints Resolution and Referral Service (CRRS) under an extension of its 2-year contract with FaHCSIA. The Hotline receives allegations of abuse and neglect against people with disability, both in funded disability services and in the community, Australia-wide. The CRRS resolves complaints from people with disability who use disability services funded by the Commonwealth Government, either through FaHCSIA or the Department of Education, Employment and Workplace Relations (DEEWR).

As in previous years, PWDA undertook a range of informational and promotional activity to increase awareness of the Services across the key target group of people with disability, as well as their



Disability Inclusive Research
Collaboration Conference
– June '12



Board and Staff Delegation
at NSW Parliament House

service providers across Australia. This included producing a range of accessible and culturally appropriate newly designed posters, brochures and fact sheets for agencies, organisations and services highly frequented by people with disability across Australia.

These are available in culturally sensitive formats for people from Aboriginal and Torres Strait Islander (ATSI) backgrounds; in common community languages to increase awareness of the Services among people from Culturally and Linguistically Diverse (CALD) backgrounds; and in a range of accessible formats.

PWDA also continued representation of the Services at cross sector meetings, conferences and expos across the country, including the NDS Employment Forum in Sydney, and the Australasian Society for Intellectual Disability (ASID) Disability Support Worker Conference in Melbourne, both in 2011.

In 2011-2012, PWDA undertook Services promotional visits to Tasmania, Victoria, and regional NSW in addition to visits in the greater Sydney region, delivering a total of 49 such presentations to people with disability and Service Providers.

The Hotline

The Hotline dealt with a total of 420 matters in 2011-2012, a small 6% decrease from the previous year. A total of 144 reports of abuse and neglect in government-run or government-funded disability services were received, up by nearly 13% from the previous year. The Hotline continued to work with state investigation agencies on the effective referral and investigation of these matters.

There was a corresponding decrease in matters reported to the Hotline where allegations of abuse and neglect occurred outside a government-run or government-funded service. The Hotline provided assistance in 276 such matters, a 13% decrease from last year's figures. These reports were dealt with by referring them to relevant complaints handling bodies, as well as providing information to callers about other available support services.

Systemic abuse continued to be by far the most frequently reported type of abuse and neglect in 2011-2012. Other commonly reported abuse and neglect types included psychological abuse and physical neglect. Together, these represent over 60% of the instances of abuse and neglect reported to the Hotline.

Abuse and neglect was reported in more instances in relation to females (216) than to males (181), with matters fairly evenly distributed across different age groups. Reports of abuse and neglect were the highest for people with a cognitive disability (47%), followed by people with a physical disability (31.5%); however subjects often identified as having more than one disability. Incidences of abuse and neglect were highest among people living with their families; with a significant number of reports in the case of people either living on their own or in group homes. In 2011-2012, with FaHCSIA approval, the Hotline provided de-identified data about abuse and neglect of women in Victoria and across Australia to the 2-year research project *Voices against Violence: Assessing the Evidence on Violence against Women with Disabilities* run jointly by Women with Disabilities Victoria and the Office of the Public Advocate aiming to investigate the circumstances of women with disability who experience violence. Upon request, the Hotline provided quantitative data and a brief analysis on issues such as the volume of reports involving violence against women in Victoria and Australia-wide, the types of violence women experience, the background of women experiencing violence, the relationship of the perpetrator to the women, as well as resolution methods used in incidences reported in 2011.

The CRRS

The CRRS received a total of 4307 complaints in 2011-2012, down by 18% from the previous year. Of these, 3033 were Non-Target matters (down 16%), and 1274 were Target matters (down 25%), relating to complaints about Commonwealth Government-funded disability services such as advocacy services, Australian Disability Enterprises (ADEs) and Disability Employment Services (DES) against the Disability Service Standards.

The overwhelming majority of Target matter complaints (95%) continued to be about DES programs. The most significant complaint issue raised was the lack of consideration of individual needs (Disability Service Standard 2), accounting for 27% of complaints made against the Standards. The other significant complaint issue was the lack of service recipient training support (Disability Service Standard 10), accounting for 20% of complaints made against the Standards.

The CRRS received significantly higher numbers of Target matter complaints from males than from females (619 as opposed to 494). The most significant proportion of complainants was aged 35-55, accounting for 33% of total Target matter complaints made. People with a physical disability continued to account for the largest proportion of Target matter complainants (38%), however a growing proportion of callers disclosed a psychiatric disability (31%). A number of callers indicated having more than one disability.

In line with its contract requirements, the CRRS continued to close almost 80% of all its Target matters within 20 working days. 7% of Target matters were closed within 90 days.

Training

PWDA remains a key provider of rights-based education for people with disability, their associates as well as specialist and generic service providers. Within PWDA's work, education, and more specifically training is conceptualised as an advocacy tool to achieve positive social change by empowering and enabling people with disability, challenging negative assumptions and attitudes, and promoting a human rights approach to service provision and engagement of people with disability.

In 2011-2012, PWDA continued to successfully deliver training without the existence of a formal training unit, relying instead on the expertise of existing staff and a number of contract trainers to deliver PWDA's existing training packages as well as work on training-related projects.

Sexuality and Responding to Sexual Assault training

Given the lack of a formal training unit within the organisation, PWDA did not undertake promotional activities to market its training products, instead delivering training on a request basis in its key areas of expertise. This included continuing to deliver the 2-day Sexuality and Responding to Sexual Assault training to ADHC staff in conjunction with Family Planning NSW. In total five trainings were delivered, with very positive feedback and requests for further deliveries in coming months. PWDA also delivered its 2-day Responding to Sexual Assault training specifically developed for disability services to Wesley Mission during this period.

Disability Awareness training

Significant work was undertaken to redevelop PWDA's disability awareness training package, creating a half-day, interactive course with a strong component of case scenarios aimed at mainstream agencies, organisations and services. This training was successfully delivered to over 100 staff at Burwood Council in May 2012, including managers, frontline customer service, library and swimming pool staff, as well as depot workers. The case studies used in this training were specifically developed to match the profile of council workers

attending, to ensure heightened relevancy to their work, opportunity to identify ways in which they could better respond to the needs of people with disability, and make their work environments or service delivery more supportive and inclusive of people with disability. Throughout the year, PWDA was also approached by several organisations and groups to put in proposals for the delivery of disability awareness trainings. Negotiations with these agencies are still ongoing, and likely to be forthcoming in the coming months.

Introduction to Support Brokerage training

PWDA also hosted a one-off Introduction to Support Brokerage training, inviting Steve Dowson, a UK expert on individualised funding to run the course to a group of disability advocates, government representatives and service providers. The training was well-attended and especially poignant given the changes arising from the upcoming implementation of the National Disability Insurance Scheme (NDIS).

Sexuality, Rights and Responding to Abuse and Neglect training

PWDA was also successful in securing funding for undertaking training in licensed boarding houses. Funding was received from ADHC for providing Sexuality, Rights and Responding to Abuse and Neglect training to both boarding house residents and support staff for all boarding houses in the Metro South region located in the Greater Sydney area. Separately, under a Victims of Violent Crime Grant, funding was received from Corrective Services NSW to provide one rollout each of the residents' and the staff training program to boarding houses in the Hunter region.

Submissions and Publications

Submissions

- Submission to the Mid-Term Review of the AusAID Strategy: Development for All – Towards a Disability-Inclusive Australian Aid Program 2009 -2014, April 2012.
- Position Statement – Sterilisation, March 2012.
- Submission made on Consolidation of Anti-Discrimination Laws, February 2012.
- Joint submission made by Disability Network Forum (DNF) on NDS Implementation Plan Exposure Draft, January 2012.
- Collaboration on Ten Year Roadmap for National Mental Health Reform, January 2012.
- Submission to submission on the Discussion Paper for the Consolidation of Commonwealth Anti-Discrimination Laws, January 2012.
- Collaboration in NGO Sector Position Paper on National Children's Commissioner , December 2011.
- Submission to the NSW Attorney General and Justice's review of the Crimes (Domestic and Personal Violence) Act 2007, November 2011.
- Submission made on National Human Rights Action Plan – Baseline Study Consultation, November 2011.
- Submission to the Senate Education Employment and Workplace Relations Committee Inquiry into the administration and purchasing of Disability Employment Services in Australia, October 2011.

- Submission to the NSW Legislative Council Standing Committee on Social Issues Inquiry into Domestic violence trends and issues in NSW, September 2011.
- Response to the Exposure Draft of the 'Supported Accommodation Innovation Fund', July 2011.
- Joint paper by Australian Federation of Disability Organisations, Deafness Forum People with Disability Australia, Women with Disabilities Australia: The role of self-assessment in the National Disability Insurance Scheme, July 2011.

Link Up

- LinkUp 148, June 2012
- LinkUp 147, March 2012
- LinkUp 146, August 2011

Ebulletin

- Number 79, July 2012
- Number 78, May/June 2012
- Number 77, April 2012
- Number 76, March 2012
- Number 74, January 2012
- Number 73, Nov/Dec 2011
- Number 72, Sept/Oct 2011
- Number 71, August 2011
- Number 70, July 2011

Committee Representation

- Boarding House Expert Advisory Group (BHEAG) NSW Family and Community Services, Ageing Disability and Home Care
- NSW Transport Accessible Transport Consultative Group

- Department of Justice & Attorney General, Strengthening Victims' Rights Non-Government Implementation Group
- NSW Department of Community Services (DOCS) Staying Home Leaving Violence Committee
- Inner West Domestic Violence Interagency Forum
- NSW Office for Women Policy Peak Organisations Forum
- Housing NSW NGO Housing Partners Reference Group
- NSW Health Care Complaints Commission Consumer Consultative Committee
- NSW Ombudsman Stakeholder Roundtable
- Touching Base Committee
- NSW Council of Social Services (NCOSS)
- Australian Council of Social Services (ACOSS)
- In Control NSW
- In Control Australia
- Australian Electoral Commission Disability Advisory Council
- Australian Government NGO Forum on Human Rights
- Commonwealth Department of Education, Employment and Workplace Relations (DEEWR) Disability Employment Services Reference Group
- Commonwealth Department of Education, Employment and Workplace Relations (DEEWR) Disability Employment Services Performance Framework Working Group
- Commonwealth Department of Education, Employment and Workplace Relations

- (DEEWR) DES-ESS Transition Working Group
- Commonwealth Department of Education, Employment and Workplace Relations (DEEWR) Disability Employment Services Operational Working Group
- Commonwealth Department of Education, Employment and Workplace Relations (DEEWR) DES Service Quality Panel meetings
- Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) Disability Support Pension (DSP) Advisory Group
- Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA), meetings re Essential Medical Equipment Payment
- Australian Network on Universal Housing Design (ANUHD)
- Australian Disability and Development Consortium (ADDC)
- Human Rights Law Centre NGO Steering Committee for the National Human Rights Action Plan
- Pacific Disability Forum
- City of Sydney New Year's Eve Advisory Committee
- City of Sydney Wayfinding Stakeholders Reference Group
- Digital Switchover Taskforce
- NSW Home Power Saving Reference Group
- NSW Disability Network Forum

Major Meetings

- Price Waterhouse Cooper facilitated workshop run for FaHCSIA National Disability Insurance Scheme taskforce regarding sector capacity and workforce capacity in the disability sector – June 2012.
- Appeared before the NSW Parliament Social Issues Committee Inquiry into Domestic Violence Trends and Issues, April 2012.
- Office for Women, FaHCSIA on Violence Report Taskforce Roundtable addressing violence issues and women with disability, February 2012.
- NSW Human Services Housing NSW regarding social housing for people with disability.
- NSW Minister for Disability Services, Mr Andrew Constance, July 2011, May 2012.
- NSW Shadow Minister for Disability Services, Ms Barbara Perry, August 2011, April 2012.
- Meetings with other NSW Members of Parliament including NSW Greens spokesperson for Housing and Homelessness Jan Barham MLC, and the Deputy Leader of the Opposition in the Legislative Council, Shadow Minister for Mental Health, Shadow Minister for Housing Adam Searle, July 2011, April 2012.
- Peaks Forum on DSP – Melbourne October 2011
- FaHCSIA senior staff and Parliamentary Secretary's Office to discuss concerns about the

- draft National Disability Strategy , Dec 2011
- NDIS Peaks Coordination forums: November 2011(Canberra), February 2012 (Adelaide), May 2012 (Canberra).
- Parliamentary Secretary for Disabilities and Children's Services, the Honourable Jan McLucas, March 2012
- Consultations with FaHCSIA on the National Disability Advocacy Program, to participate in consultation process and meetings with senior FaHCSIA staff about the National Disability Advocacy Program.
- Participation on FaHCSIA led Disability Advocacy Standards Quality Assurance Reference Group.
- Consultations with Urbis on ADHC Public Participation Guidelines, May-June 2012.
- Disability Advisory Committee of the Australian Electoral Commission.
- Meetings with ADHC Boarding House Policy Unit and/or regional Boarding House Program staff.
- Meeting with senior executives of ADHC and other sector stakeholders, including NSW Ombudsman, NSW Trustee and Guardian, the Tenants Union of NSW, Public Interest Advocacy Centre, and the Coalition for Appropriate Supported Accommodation.

Treasurer’s Report

Operations

It gives me pleasure to once again report that People with Disability Australia (PWDA) has produced a healthy result for the year ended 30 June 2012.

Total surplus for the year was \$109,432. This is higher than last year’s result of \$15,226.

Total revenue for the year was \$4.1 million and it comprised of:

- \$3.88 million government funding and grants
- \$21,693 of Donations
- \$141,083 of other income and
- \$64,032 interest income

Total expense was \$4 million and it comprised of:

- \$2.7 million employee and training expenses
- \$350,000 rental expenses
- \$186,000 repairs, maintenance and vehicle running expenses.

Financial Position

Total asset for the year as at 30 June 2012 was \$1.6 million and it comprised of current and non-current assets:

The current assets consist of:

- \$98,208 cash at bank
- \$45,217 debtors
- \$759,090 short term deposit
- \$1,862 prepayment

The non-current assets consist of:

- \$3,548 furniture, fixture and fittings
- \$58,399 motor vehicles
- \$23,655 computers

Total liability for year as at 30 June 2012 was \$1.1 million and it comprised of current and non-current liabilities:

The current liabilities consist of:

- \$31,855 trade payables
- \$77,378 GST payable
- \$236,862 accrued employee entitlements
- \$326,466 sundry payables and accrued expenses.

The equity position of People with Disability Australia was \$425,000. This represents an increase of \$109,000 from the previous year.

The Cash flow received from operating activities for the year was \$337,000. The Cash flow used in investing activities was (\$46,000)

Summary

At the end of May 12, PWDA lost a significant revenue source to continue the successful operation of the National Disability Abuse and Neglect Hotline. PWDA also lost the revenue source for the National Disability Complaints Resolution and Referral Service (CRRS). However, the equity and cash position provide a sound financial platform for PWDA to continue our various programs.

Faye Druett OAM
Treasurer

Financial Statements

People with Disability Australia Incorporated

ABN 98 879 981 198

For the Year Ended 30 June 2012

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Directors' Report
For the Year Ended 30 June 2012

Your Directors present their report on People with Disability Australia Incorporated for the financial year ended 30 June 2012.

1. General Information

Committee Members

The names of the Directors in office at any time during, or since the end of, the year are:

Names	Appointed/Resigned
Jan Daisley	President
Heidi Forrest	Vice President (Appointed February 2012)
Faye Druett	Treasurer (Appointed February 2012)
	Co-Opted Director (from February 2011 - January 2012); Secretary (from February 2012)
Craig Wallace	
Irene McMinn	
Mary-Anne Bath	
Peter Cassar	
Willie Prince	
Sheila King	
Fiona Given	Co-Opted Director (Appointed July 2012)
Kristy Trajcevski	Co-Opted Director (Appointed July 2012)
Stuart Mawbey	Co-Opted Director (Appointed July 2012)
Joe Mannix	Director (Resigned September 2011)
Robert Zoa Manga	Vice President (Resigned June 2012)

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities

The principal activities of People with Disability Australia Incorporated during the financial year were to provide a range of disability rights related advocacy and consumer protection services for people with disability and their associates either at the New South Wales or national levels.

There were no significant changes in the nature of People with Disability Australia Incorporated's principal activities during the financial year.

2. Business Review

Operating Result

The Association has reported a surplus of \$ 109,432 for the financial year.


Directors' Report
For the Year Ended 30 June 2012
3. Other Items

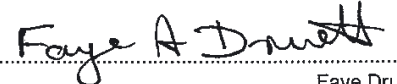
After Balance Date Events

Effective 1 July 2012, the funding for 'Complaints Resolution and Referral Service' and the 'National Disability Abuse and Neglect Hotline' (CRRS/Hotline) has been discontinued. As a result, the operations of the Association have been re-structured to suit the lower level of funding.

Except for the above, no other matters or circumstances have arisen since the end of the financial year which significantly affected or could significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

Signed in accordance with a resolution of the Board of Directors:


President:
Jan Daisley


Treasurer:
Faye Druett

Dated this 01 day of NOVEMBER 2012

Statement of Comprehensive Income
For the Year Ended 30 June 2012

	Note	2012 \$	2011 \$
Revenue	2	4,113,087	4,093,644
Advertising and promotion		(31,458)	(48,410)
Accommodation and travel costs		(162,337)	(183,481)
Computer costs		(88,248)	(106,901)
Conference and seminars		(10,065)	(14,079)
Consulting and professional charges		(30,468)	(41,003)
Depreciation, amortisation and impairments		(57,583)	(61,334)
Electricity		(48,340)	(35,880)
Employee benefits expense		(2,763,816)	(2,777,277)
Insurance		(20,829)	(20,376)
Printing and stationery		(25,011)	(34,931)
Rental expense on operating lease		(350,413)	(372,358)
Telephone and fax		(124,304)	(124,486)
Motor vehicle expenses		(97,836)	(84,031)
Other expenses		(192,947)	(173,871)
Surplus before income tax		109,432	15,226
Income tax expense	1(j)	-	-
Surplus for the year		109,432	15,226
Other comprehensive income for the year		-	-
Total comprehensive income for the year		109,432	15,226

The accompanying notes form part of the financial statements

Statement of Financial Position
As At 30 June 2012

	Note	2012 \$	2011 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	698,208	407,311
Trade and other receivables	5	45,217	62,871
Financial assets	6	759,090	714,408
Other assets	7	1,862	3,415
TOTAL CURRENT ASSETS		1,504,377	1,188,005
NON-CURRENT ASSETS			
Property, plant and equipment	8	85,602	141,278
TOTAL NON-CURRENT ASSETS		85,602	141,278
TOTAL ASSETS		1,589,979	1,329,283
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	9	672,561	480,095
Provisions	11	64,621	-
Other Liabilities	10	109,146	73,941
TOTAL CURRENT LIABILITIES		846,328	554,036
NON-CURRENT LIABILITIES			
Long-term provisions	11	318,230	459,258
TOTAL NON-CURRENT LIABILITIES		318,230	459,258
TOTAL LIABILITIES		1,164,558	1,013,294
NET ASSETS		425,421	315,989
EQUITY			
Retained earnings		425,421	315,989
TOTAL EQUITY		425,421	315,989

The accompanying notes form part of the financial statements

Statement of Changes in Equity
For the Year Ended 30 June 2012

2012	Retained Earnings	Total
	\$	\$
Balance at 1 July 2011	315,989	315,989
Surplus for the year	109,432	109,432
Balance at 30 June 2012	425,421	425,421

2011	Retained Earnings	Total
	\$	\$
Balance at 1 July 2010	300,763	300,763
Surplus for the year	15,226	15,226
Balance at 30 June 2011	315,989	315,989

The accompanying notes form part of the financial statements

Statement of Cash Flows
For the Year Ended 30 June 2012

	Note	2012 \$	2011 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers and grants		4,491,099	4,564,640
Payments to suppliers and employees		(4,224,819)	(4,425,357)
Interest received		71,206	54,635
Net cash provided by (used in) operating activities	13	<u>337,486</u>	<u>193,918</u>
CASH FLOWS FROM INVESTING ACTIVITIES:			
Acquisition of plant and equipment		(1,907)	(48,233)
Increase in financial assets		<u>(44,682)</u>	<u>(41,653)</u>
Net cash used by investing activities		<u>(46,589)</u>	<u>(89,886)</u>
CASH FLOWS FROM FINANCING ACTIVITIES:			
Repayment of borrowings		<u>-</u>	<u>(7,369)</u>
Net cash used by financing activities		<u>-</u>	<u>(7,369)</u>
Net increase (decrease) in cash and cash equivalents held			
		290,897	96,663
Cash and cash equivalents at beginning of year		407,311	310,648
Cash and cash equivalents at end of financial year	4	<u>698,208</u>	<u>407,311</u>

The accompanying notes form part of the financial statements

Notes to the Financial Statements
For the Year Ended 30 June 2012

1 Summary of Significant Accounting Policies

(a) Basis of Preparation

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 2009 (NSW). The Directors have determined that the Association is not a reporting entity. People with Disability Australia Incorporated is incorporated as an association in New South Wales under Associations Incorporation Act 2009.

The financial statements have been prepared on an accruals basis and are based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(b) Comparative Figures

Comparative figures have been adjusted to conform to changes in presentation for the current financial year where required by Australian Accounting Standards.

(c) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

Plant and Equipment

Plant and equipment are measured on the cost basis.

Depreciation

The depreciable amount of all fixed assets including capitalised leased assets, is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Furniture, Fixtures and Fittings	20%
Motor Vehicles	22.5%
Computer Equipment	33.5%

(d) Impairment Assets

At each reporting date, the Association reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the statement of comprehensive income.

Where it is not possible to estimate the recoverable amount of an individual asset, the association estimates the recoverable amount of the cash-generating unit which the asset belongs.

Notes to the Financial Statements
For the Year Ended 30 June 2012

1 Summary of Significant Accounting Policies continued

(e) Financial Assets

Term deposits with original maturities of more than three months are included under financial assets.

(f) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

(g) Employee Benefits

Provision is made for the Association's liability for employee benefits including annual leave, long service leave and possible redundancies, arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(h) Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(i) Trade and Other Payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Association during the reporting period which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(j) Income Tax

No provision for income tax has been raised as the Association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

(k) Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership that are transferred to the Association are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for that period.

Leased assets are depreciated on a straight-line basis over their estimated useful lives where it is likely that the Association will obtain ownership of the asset or over the term of the lease.

Lease payments for operating leases, where substantially all of the risks and benefits remain with the lessor, are charges as expenses in the periods in which they are incurred.

(l) Revenue

Revenue from rendering services is recognised upon the delivery of the service to the customer.

Notes to the Financial Statements For the Year Ended 30 June 2012

2 Revenue

	2012	2011
	\$	\$
- Consultancy fees	65,005	95,318
- Donations	21,693	24,237
- Grants funding - CRRS/Hotline	1,618,000	1,588,840
- Grants funding - Other	2,268,279	2,138,385
- Gain on disposal of assets	-	13,758
- In-house training	-	16,968
- Interest income	64,032	54,635
- Membership fees	2,567	2,449
- Rental income	-	30,052
- Other revenue	73,511	129,002
Total Revenue	4,113,087	4,093,644

3 Auditors' Remuneration

	2012	2011
	\$	\$
Remuneration of the auditor of the Association for:		
- Auditing or reviewing the financial report	16,325	15,600

4 Cash and Cash Equivalents

	2012	2011
	\$	\$
Cash on hand	2,951	1,400
Cash at bank	695,257	405,911
	698,208	407,311

Reconciliation of cash

Cash at the end of the financial year as shown in the statement of cash flows is reconciled to items in the statement of financial position as follows:

	2012	2011
	\$	\$
Cash and cash equivalents	698,208	407,311
	698,208	407,311

Notes to the Financial Statements For the Year Ended 30 June 2012

5 Trade and Other Receivables

	2012	2011
	\$	\$
CURRENT		
Trade receivables	31,885	42,083
Provision for impairment of receivables	-	(12,152)
	31,885	29,931
Accrued interest	3,890	11,064
Other receivables	9,442	21,876
Total current trade and other receivables	45,217	62,871

6 Financial Assets

	2012	2011
	\$	\$
Term deposits	759,090	714,408
Total current assets	759,090	714,408

7 Other Assets

	2012	2011
	\$	\$
CURRENT		
Prepayments	1,862	3,415
	1,862	3,415

8 Property, Plant and Equipment

	2012	2011
	\$	\$
Furniture, fixture and fittings		
At cost	427,100	427,100
Accumulated depreciation	(423,552)	(420,987)
Total furniture, fixture and fittings	3,548	6,113
Motor vehicles		
At cost	113,854	113,854
Accumulated depreciation	(55,455)	(29,094)
Total motor vehicles	58,399	84,760
Computer equipment		
At cost	362,668	360,760
Accumulated depreciation	(339,013)	(310,355)
Total computer equipment	23,655	50,405
Total plant and equipment	85,602	141,278
Total property, plant and equipment	85,602	141,278

Notes to the Financial Statements
For the Year Ended 30 June 2012

8 Property, Plant and Equipment continued

(a) Movements in Carrying Amounts

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Furniture, Fixtures and Fittings \$	Motor Vehicles \$	Computer Equipment \$	Total \$
2012				
Balance at the beginning of year	6,113	84,760	50,405	141,278
Additions	-	-	1,907	1,907
Depreciation expense	(2,565)	(26,361)	(28,657)	(57,583)
Balance at 30 June 2012	3,548	58,399	23,655	85,602
2011				
Balance at the beginning of year	9,132	92,430	66,560	168,122
Additions	-	32,716	15,516	48,232
Disposals	-	(13,742)	-	(13,742)
Depreciation expense	(3,019)	(26,644)	(31,671)	(61,334)
Balance at 30 June 2011	6,113	84,760	50,405	141,278

9 Trade and Other Payables

CURRENT

	2012 \$	2011 \$
Unsecured liabilities		
Trade payables	31,855	20,322
GST payable	77,378	70,694
Accrued employee entitlements	236,862	257,776
Sundry payables and accrued expenses	326,466	131,303
	672,561	480,095

10 Other Liabilities

	2012 \$	2011 \$
Deferred revenue	109,146	73,941
	109,146	73,941

Notes to the Financial Statements
For the Year Ended 30 June 2012

11 Provisions

Current

	Redundancy \$	Long Service Leave \$	Total \$
Opening balance at 1 July 2011	386,908	72,350	459,258
Additional provisions	59,615	26,726	86,341
Amounts used	(143,417)	(19,331)	(162,748)
Balance at 30 June 2012	303,106	79,745	382,851

Analysis of Total Provisions

	2012 \$	2011 \$
Current	64,621	-
Non-current	318,230	459,258
	382,851	459,258

12 Leasing Commitments

(a) Operating Lease Commitments

Non-cancellable operating leases contracted for but not capitalised in the financial statements

	2012 \$	2011 \$
Payable - minimum lease payments		
- no later than 1 year	5,782	68,975
- between 1 year and 5 years	-	10,510
	5,782	79,485

Notes to the Financial Statements For the Year Ended 30 June 2012

13 Cash Flow Information

(a) Reconciliation of result for the year to cash flows from operating activities

Reconciliation of net income to net cash provided by operating activities:

	2012	2011
	\$	\$
Net income/loss for the period	109,432	15,226
Cash flows excluded from profit attributable to operating activities		
Non-cash flows in profit:		
- Depreciation	57,583	61,334
- Net gain on disposal of investments	-	13,743
Changes in assets and liabilities		
- (Increase)/decrease in trade and other receivables	17,654	175,902
- (Increase)/decrease in prepayments	1,553	(2,699)
- Increase/(decrease) in deferred income	35,205	(55,626)
- Increase/(decrease) in trade payables and accruals	192,466	(99,908)
- Increase/(decrease) in provisions	(76,407)	85,946
Cashflow from operations	337,486	193,918

14 Association Details

The registered office and principal place of the Association is:
People with Disability Australia Incorporated
Ground Floor
52 Pitt Street
Redfern NSW 2016

Statement by Directors

The Directors have determined that the Association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

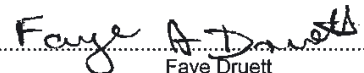
In the opinion of the Directors the financial report as set out on pages 3 to 14:

1. Presents fairly the financial position of People with Disability Australia Incorporated as at 30 June 2012 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that People with Disability Australia Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the Board of Directors by:

J M Daisley 

President.....
Jan Daisley

Treasurer .....
Faye Druett

Dated this 01.....day of NOVEMBER 2012

People with Disability Australia Incorporated
ABN 98 879 981 198

Independent Audit Report to the Members of People with Disability Australia Incorporated

Report on the Financial Report

We have audited the accompanying financial report being a special purpose financial report, of People with Disability Australia Incorporated, which comprises the statement of financial position as at 30 June 2012, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by Directors.

Directors' Responsibility for the Financial Report

The Directors are responsible for the preparation of the financial report and have determined that the basis of preparation described in Note 1, is appropriate to meet the requirements of the Associations Incorporation Act 2009 (NSW) and the needs of the members. The Directors' responsibility also includes such internal control as the Directors determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

People with Disability Australia Incorporated
ABN 98 879 981 198

Independent Audit Report to the Members of People with Disability Australia Incorporated

Auditor's Opinion

In our opinion, the financial report presents fairly, in all material respects,, the financial position of People with Disability Australia Incorporated as at 30 June 2012, and its financial performance and its cash flows for the year then ended in accordance with the accounting policies described in Note 1 to the financial report, and the requirements of the Associations Incorporation Act 2009 (NSW).

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist People with Disability Australia Incorporated to meet the requirements of the Associations Incorporation Act 2009 (New South Wales). As a result, the financial report may not be suitable for another purpose.

Rupaninga Dharmasiri
Partner

LBW & Partners
Level 3, 845 Pacific Highway
CHATSWOOD NSW 2067

Dated this.....day of.....2012

For the Year Ended 30 June 2012

Compilation Report

We have compiled the accompanying special purpose financial statements of People with Disability Australia Incorporated, which comprise the Profit and Loss Account for the year ended 30 June 2012. The specific purpose for which the special purpose financial report has been prepared to provide information to the Directors.

The Responsibility of the Directors

The Directors are solely responsible for the information contained in the special purpose financial report and have determined that the accounting policies used is appropriate to meet their needs of the Directors for the purpose of complying with the association's constitution.

Our Responsibility

On the basis of information provided by the Directors we have compiled the accompanying special purpose financial statements in accordance with the basis of accounting adopted and APES 315: Compilation of Financial Information.

Our procedures use accounting expertise to collect, classify and summarise the financial information, which the Directors provided into a financial report. Our procedures do not include verification or validation procedures. No audit or review has been performed and accordingly no assurance is expressed.

The special purpose financial statements were compiled exclusively for the benefit of the Directors. We do not accept any responsibility to any other person for the contents of the special purpose financial statements.

LBW & Partners
Chartered Accountants

Rupaninga Dharmasiri
Partner
Level 3, 845 Pacific Highway
CHATSWOOD NSW 2067

Dated: 2012

For the Year Ended 30 June 2012

Profit and Loss Account

	2012	2011
	\$	\$
Income		
Consultancy fees	65,005	95,318
Donations	21,693	24,237
Gain on disposal of assets	-	13,758
Grants funding - CRRS/Hotline	1,618,000	1,588,840
Grants funding - Other	2,268,279	2,138,385
In-house training	-	16,968
Interest income	64,032	54,635
Membership fees	2,567	2,449
Rental income	-	30,052
Other revenue	73,511	129,002
Total income	4,113,087	4,093,644
Less: Expenses		
Accommodation and travel	162,337	183,481
Advertising and promotion	31,458	48,410
Auditors remuneration	16,325	15,600
Bad debts	-	10,760
Bank charges	2,524	3,254
Catering	4,089	976
Cleaning	22,421	21,348
Client expenses	1,442	1,004
Computer costs	88,248	106,901
Conference and seminars	10,065	14,079
Consulting and professional charges	30,468	41,003
Contractor - (Training)	57,191	13,341
Depreciation, amortisation and impairments	57,583	61,334
Donations	-	1,509
Electricity	48,340	35,880
Equipment - small	14,265	3,691
Forum costs	564	161
Insurance	20,829	20,376
Interpreting and translation costs	5,871	13,272
Meeting expenses	10,598	12,057
Motor vehicle expenses	97,836	84,031
Other employee costs	-	4,257
Postage	12,755	14,892
Printing and stationery	25,011	34,931
Project - ATSI	803	8,226
Provision for annual leave	(18,150)	(216)
Provision for Long service leave	7,395	22,797
Provision for redundancy	59,615	87,460
Rental expense on operating lease	350,413	372,358
Repairs and maintenance	3,940	8,640
Salary and wages	2,494,813	2,423,551
Security costs	3,421	4,303

For the Year Ended 30 June 2012

Profit and Loss Account

	2012	2011
	\$	\$
Staff amenities	8,449	6,266
Staff training	4,240	25,514
Subscriptions	14,275	11,464
Sundry expenses	9,866	6,083
Superannuation contributions	192,856	196,272
Telephone and fax	124,304	124,486
Venue Hire	1,696	15,018
Workers compensation insurance	23,047	17,642
Workshop expenses	2,452	2,006
Total Expenses	4,003,655	4,078,418
Surplus for the year	109,432	15,226



