## NDIS Stories 2 – Frustrations and Challenges

Amy-Lee: Disabilities are so beautifully yet frustratingly complicated and multi-faceted that what might fit perfectly for one person isn't gonna fit perfectly for another. So it's kind of, they've made it kind of clean cut. Reasonable and necessary. But it's not like that. Life isn't like that.

Narrator: We asked people with disability about the challenges and frustrations they faced with the NDIS.

Kelly: There's a trend at the moment to demand specialist reports and it almost feels like there's a distrust that disabled people in Australia don't know what they need and that we need, you know, an occupational therapist or somebody else to talk about our needs.

Jaimsie: It'd be good for them to not assume we need or don't need something. Like, to come down and be with the actual people, and get to know for real.

Danny: They should come walk in our shoes for a day, and then they'll know what we have to go through.

Paul: I just got a bed. Now, I know what bed I wanted and I even took a brochure to the OT. This is the bed I wanted. And the bed I got was, like it might have been good for someone else, but for me it was... I could have bought two beds of what I wanted for the same price.

Amy-Lee: There needs to be a little bit of flexibility in such a rigid system. Maybe get a blowtorch and kind of bend out the plastic just a smidgen (chuckles).

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