

# What is the National Redress Scheme?

The National Redress Scheme is one way for people to get recognition for the harm they experienced.

The National Redress Scheme offers three forms of redress, you can choose which ones you want, one or two or all three:

- **Money**
- **Counselling**
- **An apology**

If you are a person with disability we can help you to apply for the National Redress Scheme.



**This is a FREE service**



**PEOPLE WITH DISABILITY  
AUSTRALIA**

## Contact us

To find out more, scan the code or call PWDA's Redress team



**0490 082 737**

**0417 745 319**

**0434 692 845**

**Phone (toll free) 1800 422 015**

**Email [pwd@pwd.org.au](mailto:pwd@pwd.org.au)**

**Website [pwd.org.au](http://pwd.org.au)**

**If you are experiencing distress and need help immediately, contact:**

**Lifeline**

**13 11 14**

**[lifeline.org.au](http://lifeline.org.au)**

**Beyond Blue**

**1300 224 636**

**[beyondblue.org.au](http://beyondblue.org.au)**

**13YARN**

**13 92 76**

**[13yarn.org.au](http://13yarn.org.au)**



**PEOPLE WITH DISABILITY  
AUSTRALIA**

# The National Redress Scheme

**acknowledges sexual abuse  
people experienced as children  
in connection with institutions.**

**PWDA can help people with  
disability access the Scheme.**



## Who is eligible?

The National Redress Scheme is for people who have experienced institutional child sexual abuse.

You may be eligible to apply for redress if:

- You experienced sexual abuse when you were under 18 years old, and
- An institution was responsible for bringing you into contact with the person who abused you, and
- The abuse happened before 1 July 2018.

Institutions can include churches, hospitals, missions, detention centres, foster care, schools, sports clubs or other similar organisations.

There are a few other rules about who can apply.

## For more information on the National Redress Scheme

- Visit [nationalredress.gov.au](http://nationalredress.gov.au)
- Call 1800 737 377
- or contact **PWDA**

## How can PWDA support you to apply for redress?

**People with Disability Australia (PWDA) provides confidential and free support to survivors of institutional child sexual abuse with disability.**

We can provide you with information to help you understand more about the National Redress Scheme, the application process and information about your rights.

This information may help you decide if you would like to apply for redress.

If you would like to apply for redress PWDA advocates can:

- Provide telephone, online and, in some areas of NSW and QLD, face-to-face support.
- Support you in filling out the application.
- Support you through the entire process including reviews and Direct Personal Response.
- Connect you with other free services that may be helpful, such as legal and financial advice, and counselling services.

**Contact the PWDA Redress team today**



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